OWNER MANUAL

QUANTUM
(QTM-8000)

Home Care products
# Table of Contents

**Safety Precautions** .......................................................................................................................... 3  
Warnings ................................................................................................................................................. 3  
Important Precautions .......................................................................................................................... 4  

**What’s in the Box?** ........................................................................................................................... 7  
Base Items ................................................................................................................................................ 7  
“Wet Kit” ............................................................................................................................................... 9  
Additional Accessories (Optional) ........................................................................................................ 12  

**Operation** .......................................................................................................................................... 13  
Putting it Together ................................................................................................................................. 14  
Powering Up the Quantum .................................................................................................................... 20  
Using as a Vacuum ................................................................................................................................. 21  
Using as a Mop ...................................................................................................................................... 24  
Using as an Air Purifier .......................................................................................................................... 25  

**When You’re Finished Vacuuming** ................................................................................................. 26  
Turbine Separator Maintenance ........................................................................................................... 27  
Storage .................................................................................................................................................. 29  

**Customer Service Information** ...................................................................................................... 30  
Contact Us ........................................................................................................................................... 30  
Limited Warranty ................................................................................................................................. 31  
Return Policy ....................................................................................................................................... 34
IMPORTANT SAFETY NOTICES & INSTRUCTIONS:

READ ALL INSTRUCTIONS BEFORE USING.

WARNING: To reduce the risk of fire, electrical shock, or injury: the electrified hose should be inspected regularly. Do not use if the hose or wires inside are damaged, cut, or punctured. Avoid picking up sharp objects. Do not use or repair a damaged hose. Contact an Authorized Customer Service Technician for repairs. Do not immerse handle in liquid for cleaning. Use electrified hose only with Quantum accessories. Always turn off this appliance before connecting or disconnecting the hose or motorized nozzle.

WARNING: Because of danger of shock, any electrical appliance should be used only as directed. There should be no unapproved use of any electrical product. Electrical leakage and shorts can occur whenever there is electricity. If the user is standing on the ground, in a basement or in a room where a film of water can reach the ground, severe shock could result. Therefore, use the Quantum only as directed in this manual.

CAUTION: The Quantum water basin will not trap materials that are resistant to the wetting action of water, including oily or greasy compounds like soot or ashes, and powdery substances like ceramic, drywall, or plaster dust. Do not use the Quantum near any volatile or toxic materials.
IMPORTANT PRECAUTIONS

1.) Unplug the Quantum when not in use. Turn it off at the main switch before unplugging. Grasp the plug to disconnect it from the back of the main unit or from the wall outlet to avoid damage to cord, plug, prongs or receptacle. Do not pull or carry by cord, use cord as a handle, close a door on cord, pull or carry around sharp edges or corners. Do not run appliance over cord, Keep cord away from heated surfaces. Do not use with damaged cord or plug.

2.) When used as a vacuum cleaner, do not leave appliance when plugged in. Unplug main unit from the back of the machine or wall outlet when unattended and before servicing or replacing the motorized power nozzle drive belt.

3.) Do not use the Quantum unit outdoors or on wet surfaces.

4.) If your Quantum unit or accessory is in disrepair, do not attempt to operate. If the main unit is not working properly, has been dropped, damaged, left outdoors or dropped in water, contact an Authorized Quantum Service Center for inspection.

5.) Do not clean the unit or unplug the hose until the Quantum is switched off and the plug is removed from the back of the Quantum or wall outlet.

6.) Do not connect to the receptacle of an incandescent light fixture or use any extension cords other than what’s approved by Quantum Company. Do not use with portable transformers or voltage converters.

7.) Do not allow to be used as a toy. This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
8.) Do not use the Quantum or accessories to unclog drains. If sewer gas is drawn into the Quantum, it could cause an explosion.

9.) Never touch a metal sink, cold or hot water pipe with one hand while touching the metal parts of any electrical appliance, light fixture or switch with the other hand. Your body could complete an electrical circuit with the ground. Additionally, wet skin surfaces can greatly increase this hazard. Do not handle the Quantum or accessories with wet hands.

10.) Do not plug any objects into opening; Do not use with any openings blocked; keep free of dust, lint, hair, and anything that may reduce airflow; Keep hair, loose clothing, fingers and all parts of the body from opening and moving parts; Use extra care when cleaning on stairs.

11.) Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.

12.) To avoid the possibility of fire or explosion, do not use Quantum or accessories in areas where flammable and/or explosive vapor or dust is present. Some cleaning fluids can produce such vapors. Areas where flammable cleaning fluids have been used should be completely dry and thoroughly aired before being vacuumed.

13.) This appliance is provided with double insulation. No grounding means is provided on a double insulated appliance, nor should a means for grounding be added to the appliance. Servicing a double-insulated appliance requires extreme care and knowledge of the system, and should be done only by qualified service personnel. Replacement parts for a double-insulated appliance must be identical to the parts they replace.

14.) The Quantum is equipped with an interlock switch that prevents the unit from operating if the water basin is not properly latched, DO NOT ATTEMPT TO OVERRIDE THIS SAFETY FEATURE.
15.) The Quantum Power Nozzle contains a powerful rotating brush. To avoid bodily injury, the Power Nozzle should not be placed against, or close to: loose clothing, jewelry, hair, or body surfaces while unit is connected to electrical outlet. The Power Nozzle does NOT protect against bodily injury or damage to objects that contact the rotating brush.

16.) To reduce the risk of electric shock, this appliance may have a polarized plug (one blade is different than the other). This plug will fit in a polarize outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

17.) If the cord is damaged, turn off the power switch on the Quantum and unplug the unit. Power cord must be replaced by an Authorized Quantum Service Technician.

18.) Do not run power cord under carpeting. Do not cover cord with throw rugs, runners or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.

SAVE THESE SAFETY NOTICES & INSTRUCTIONS: THIS APPLIANCE IS INTENDED FOR HOUSEHOLD USE ONLY. USE THE QUANTUM QTM8000 ONLY AS DIRECTED IN THIS OWNER’S MANUAL

Service & Warranty: (844) 324-1411

Please read all the Safety Notices and Instructions in this OWNER’S MANUAL before using the Quantum. Visit QuantumVac.com to learn more about the QTM-8000
WHAT’S IN THE BOX:

1.) Main unit  
   (shown below with Water Basin and Wheeled Dolly already attached)

2.) Water Basin
3.) Wheeled Dolly
4.) Upholstery Brush

5.) Dusting Brush

6.) Inflator Tool

7.) Crevice tool

8.) Water basin cleaning brush

9.) Separator cleaning brush
10.) ELECTRIC Power Hose. **DRY USE ONLY.**

11.) ELECTRIC Telescoping Wand. **DRY USE ONLY.**
12.) ELECTRIC Power Head (Motorized) with Rotating brush & Power Steering. **DRY USE ONLY.**

13.) ELECTRIC Power cord
14.) “Wet Kit” (4 item bundle)

a.) NON-ELECTRIC Hose

b.) NON-ELECTRIC Curved Stainless Steel Wand, Floor Brush Head.
(Curved wand and Floor brush may come as 2 separate pcs.)

c.) NON-ELECTRIC Telescoping Stainless Steel Wand

FOR WET & DRY USE
Optional Attachments
Purchase by going online to www.QuantumVac.com
Or call us now! (844) 787-4275

15.) “Deluxe Package” (2 item bundle)

a) Motorized Pet Hair Remover
   Good for Small Spaces such as stairs with carpeting, Upholstery, Cars, Boats, RV’s, and Campers. This ELECTRIC Mini-Power Head is for DRY USE ONLY.

![Motorized Pet Hair Remover Image]

b) Quantum Squeegee Attachment
   Good for cleaning windows, mirrors, floors, and other flat surfaces without leaving any streaks. This Squeegee Attachment is to be used with the WET KIT ONLY.

![Quantum Squeegee Attachment Image]
OPERATION

1.) FILLING THE WATER BASIN:
Use Cool Water from the faucet. Fill the water basin until the top of the black center dome (in the bottom of the basin) is just covered. Never fill the water basin above the black center dome or above the MAX line. Water should be replaced when water becomes heavy with dirt and there’s no water movement. MAX Water line is printed on the water basin.

WARNING: Overfilling Basin will cause vibration and the Quantum will automatically turn off. If this occurs, turn the machine off, detach the Quantum from power cord and water basin, and let air dry for at least 30 minutes.

WARNING: Cleaning residue or other foaming/bubbling materials from carpets, upholstery, etc., may cause staining and/or damage to the Quantum. If this occurs, turn the machine off, detach the Quantum from power cord and water basin, and let air dry for at least 30 minutes.
2.) **ATTACHING THE QUANTUM TO THE WATER BASIN:**

Lift the Quantum, align opening and set the Quantum on top of the water basin nozzle.

Latch both sides of the main unit to the water basin. **NOTE**: If latches are hard to latch, take unit back off and realign. The Quantum will not operate without being latched in properly.
3.) **ATTACHING THE QUANTUM TO THE WHEELED DOLLY.**

Simply place the Quantum into the Wheeled Dolly. You can place the Quantum facing in any direction, whatever is good for you. The Quantum can also be removed/lifted from the Wheeled Dolly with ease.
4.) ATTACHING THE POWER CORD TO THE QUANTUM

Connect the Quantum Detachable power cord to the back of the unit and push it into the power inlet of the Quantum until it clicks in place. Plug the other end of the power cord into the wall outlet power source. To unplug from the Quantum unit, press the flexible latch lever on top of the power cord and pull the detachable plug out of the back of the Quantum Wrap cord with Velcro strap that’s supplied with power cord.
5.) ATTACHING THE ELECTRIC HOSE, WAND, AND ELECTRIC POWER HEAD TO THE QUANTUM.

Select the electric hose, electric wand and the electric power head. See these items numbered 10, 11, and 12 in the section 2: “What’s in the Box?”

a. Attach the electric hose by pressing hose coupling into the air inlet opening of the Quantum until hose end electric connection clicks and locks into place. To remove, squeeze red coupling latch/button and pull hose out of the air/power inlet.

Use the hose to lift the black flap, and push hose in, until you hear a “Click” noise.

**Quantum will turn itself off if hose is not properly attached**
b. Attach the other end of the electric hose to the electric telescoping wand. **Dry Use Only**
c. Then attach the electric wand to the electric power head. **Dry Use Only**
6.) POWERING UP THE QUANTUM

CONTROL PANEL

Power ON/OFF

Timer – Aromatize
15 minutes – 2 hours.

LOW speed
Air Cleaning
and Air Purifying

HIGH speed
Vacuum setting
7.) Using as a Vacuum
   a. Touch/press the QUANTUM power ON switch. Wait for display to be ready

   b. Select speed to HIGH (vacuum) mode as shown.
c. Next, disengage the power head from the upright position, by pushing the “press” button with your foot.

Then, grasp the wand assembly and pull backward, the power head will start. Guide the power head slowly back and forth over carpet with free and easy strokes. Let the power head and Quantum do the work for you.

** If the power head tangles with loose carpeting, it may stop. There is a “re-settable” fuse/switch on the power head. Return the power head to the upright and off position, then reach down and press the red button to reset the power head. Continue vacuuming.
To park/lock the Power Nozzle back into the upright position, place your foot on top of the power head. Next, grasp the wand assembly and push forward until wand system is fully engaged in locking tabs.

8.) Using as a Mop
   a. Use Water Basin as basis for how much water to spread on the floors. Pour water out from the water basin on stained areas, then (optional) mop area as normal. **DO NOT REFILL WATER BASIN.**
   b. Attach water basin, either empty or with remaining water to the Quantum as normal.
   c. Attach Wet Hose, and other wet kit accessories you’d like to use to the Quantum (see items 14a, b, and c in Section 2 “What’s in the Box?”).
   d. Touch/press the Quantum Power On switch. Wait for display to be ready.
   e. Select speed to HIGH (vacuum) mode as shown above.
   f. Vacuum the wet and stained areas until clean and dry.
9.) Using as an Air Purifier
   a. Attach the Water Basin, properly filled, to the Quantum Vacuum. **Do NOT Attach ANY HOSES. Do NOT leave on high surfaces.**
   b. Touch/press the Quantum Power On switch. Wait for display to be ready.
   c. Press the timer button until you reach the desired purification time.

*Each press will raise the amount of time purifying by 15 minute increments up to 2 hours*
d. Select speed to LOW (air purifier) mode.

*Vacuum will auto shut off when timer runs out. You can leave the vacuum unattended at this point*

Helpful Tip: Open all the interior doors and cabinets, and leave the Quantum in a central location of your home. It will circulate the air and leave a fresh, clean smell.

For your Knowledge:
- The Quantum is laboratory tested to reduce in-home pathogens by 99.6%
- Using the power of water, the Quantum naturally regulates the humidity in your home
WHEN YOU ARE FINISHED VACUUMING

Note: ALWAYS EMPTY & CLEAN THE WATER BASIN

Immediately after using the Quantum, remove the water basin and dump out the dirty water through the TOP OPENING ONLY. Always empty after each use as shown. It is NOT RECOMMENDED to pour water out the air intake valve.

Heavier particles will settle to the bottom of the basin as water is poured. Once water is poured out, dispose of the bulkier debris. Clean the water basin with soap and water. Rinse and dry thoroughly. Do NOT store the Quantum on top of the water basin.

NOTE: Always remove, empty, clean, and dry out the water basin after each use. Not dishwasher safe.
THE TURBINE SEPARATOR.

For accurate Separator performance, it is recommended to perform a simple inspection and cleaning every 5-7 months, depending on amount of use. It’s a quick and easy procedure.

1. Disconnect Power from the Quantum Unit.
2. Remove the Water Basin
3. Turn the Quantum upside down, and you will see the turbine separator as shown below.

4. Remove the slotted nut located on top of the separator by using a small, flathead screwdriver, or a simple coin (Quarter) in the slot and turning counter clockwise.
5. To remove the separator, slide up and off the motor shaft

6. Clean the separator. Remove any hairs or debris by using the brush included in the box (See item #9 in Section 2, “What’s in the Box?”)

7. Reassemble the separator. Make sure the notch on the separator lines up properly with the gear, then hand-tighten the screw using a small, flathead screwdriver or a quarter. The Quantum will tighten itself by use.
WARNING: If separator is not realigned properly, water will spray from the sides of the machine. If this occurs, turn the machine off, detach the Quantum from power cord and water basin, realign separator properly, and let air dry for at least 30 minutes.

STORAGE

Do NOT store the Quantum on top of the water basin. You can store the Quantum on top of the dolly, and store the water basin aside to dry. Allow for air drying.
Customer Service Information

Contact Us

IntelliClean Solutions, LLC.
info@intellicleansolutions.com
Sales & Support: (844) 787-4275
Service & Warranty: (844) 324-1411

Operations Headquarters

100 Second Avenue, North, Suite 350
St. Petersburg, FL 33701

Service & Warranty Center

204 Red Rd suite 410
McMinnville, TN 37110
LIMITED WARRANTY

What this Limited Warranty Covers

When used, and maintained in normal household use and in accordance with applicable documentation, IntelliClean Solutions, LLC (“IntelliClean”) warrants to the original purchaser only that, for a period of five (5) years from the date of purchase (the "Limited Warranty Period"), the Quantum Vacuum and related components (the “Product”) will be materially free from defects under normal use and service. This Limited Warranty is not transferable and does not extend to anyone beyond the original purchaser who purchases the Product from IntelliClean. This Limited Warranty begins on the original date of purchase and continues through the Limited Warranty Period. This Limited Warranty is valid only on Products purchased and/or received from IntelliClean and used in the fifty (50) United States.

What this Limited Warranty Does Not Cover

This warranty does not cover belts, brush rolls, use of the product in a commercial operation (such as maid, janitorial and equipment rental services), improper maintenance of the product, damage due to misuse, acts of God, nature, vandalism or other acts beyond the control of IntelliClean, owner’s acts or omissions, use outside the country in which the product was initially purchased and resales of the product by the original owner. This warranty does not cover pick up, delivery, transportation or house calls. However, if you ship your product to IntelliClean for warranty service as instructed below, cost of shipping to the Customer will be paid by “IntelliClean”. This warranty does not apply to products purchased outside the United States, including its territories and possessions and Canada.

What IntelliClean Will Do to Correct Problems

If the Product is found to be defective as a result of manufacturing defects in materials and workmanship during the Limited Warranty Period, IntelliClean will provide labor and parts, at no cost to you, to correct any such defect, provided that you will be responsible for returning the damaged part (shipping). IntelliClean will repair or replace damages parts and return the Product to you at IntelliClean expense. The Limited Warranty Period for the replaced Product will end on the termination date of the Limited Warranty Period of the original Product.

How to Obtain Warranty Service

If the product fails during the Limited Warranty Period, for reasons covered by this Limited Warranty, you must: (1) obtain a return material authorization (RMA), (available at the Quantumvac.com website - returns without an RMA number may
be rejected by IntelliClean Solutions, LLC; (2) ship the items being returned to IntelliClean Solutions, LLC, Customer Service Center, together with a written description of the claimed defect; and (3) pay warranty processing fees (Shipping) as communicated at the Quantumvac.com website.

**Limitation of Liability**

This Limited Warranty is the final, complete and exclusive agreement between IntelliClean and the purchaser regarding the Product. This warranty is governed by the laws of the State of Florida without reference to any conflict of law provisions.

Any legal action to enforce this warranty against IntelliClean must be brought in a court of competent jurisdiction located in Palm Beach County, Florida.

**THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED ABOVE. NO WARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL APPLY AFTER THE EXPRESS LIMITED WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON INTELLICLEAN. INTELLICLEAN ASSUMES NO RESPONSIBILITY THAT THE PRODUCT WILL BE FIT FOR ANY PARTICULAR PURPOSE, EXCEPT AS OTHERWISE PROVIDED BY APPLICABLE LAW.**

**INTELLICLEAN SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF INTELLICLEAN HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NO RECOVERY OF ANY KIND AGAINST INTELLICLEAN SHALL BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT CAUSING THE ALLEGED DAMAGE, WHICHEVER IS GREATER.**

**WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE OR INABILITY TO USE THE PRODUCT NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF INTELLICLEAN. THIS LIMITED WARRANTY STATES YOUR EXCLUSIVE REMEDY.**
If there is any inconsistency between this Limited Warranty and any other agreement or statement included with or relating to IntelliClean products or services, this Limited Warranty shall govern. If any provision of this Limited Warranty is found invalid or unenforceable, it shall be deemed modified to the minimum extent necessary to make it enforceable and the remainder of the Limited Warranty shall remain valid and enforceable according to its terms.

**Interaction of Laws with this Limited Warranty**

Some states, provinces or territories may not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. Some states, provinces or territories may provide for additional warranty rights and remedies, and the provisions contained in this Limited Warranty are not intended to limit, modify, take away from, disclaim or exclude any mandatory warranty requirements provided by states, provinces or territories, including certain implied warranties. This warranty gives you specific legal rights, and you may also have other rights which vary depending on location.
Return Policy

All transactions processed by IntelliClean Solutions, LLC., will be granted a minimum 30 day return policy from the date of purchase. Should you choose not to keep the Quantum Vacuum and accessories, you must do the following before returning the product(s):

- Contact Us Directly at (844) 324-1411 with your order number or email address to generate a Return Merchandise Authorization (RMA) form
- Package the item(s) in their original packaging in a way that will not damage the contents
- Insert RMA label into boxing
- Send out via FedEx or UPS shipping Prepaid Please allow 4-8 weeks for return processing

*A Fee will be assessed should any items be damaged, missing, or otherwise deemed irreparable due to misuse or excessive wear. IntelliClean Solutions, LLC. reserves the right to withhold any to all of the total charges as necessary*

**You will be responsible for return shipping fees**